

First-time VOL registration process

Step 1:

The screenshot shows the VALIC website with a 'Sign In' banner. A blue pop-up menu is open on the right side of the banner, displaying various links. The 'GET STARTED' link is highlighted with an orange box and an orange arrow pointing to it.

1. Go to [VALIC.com](https://valic.com), hover on 'Sign In' on top right of screen. Then click on 'Get Started' link at the bottom of the blue pop-up banner.

Step 2:

The screenshot shows the VALIC website with two main options: 'Enroll' and 'Register'. The 'Register' button is highlighted with an orange box and an orange arrow pointing to it.

2. Choose the 'Register' option to begin the first-time registration steps.

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Step 3:

3. Enter your Social Security number, last name, date of birth and ZIP code to begin your registration. Click 'Continue' when complete.

Step 4:

Your username must:

- Be between 9 and 25 characters long
- Start with a letter (a-z); may contain letters (a-z), numbers (0-9) and special characters (,@_)

Your password must:

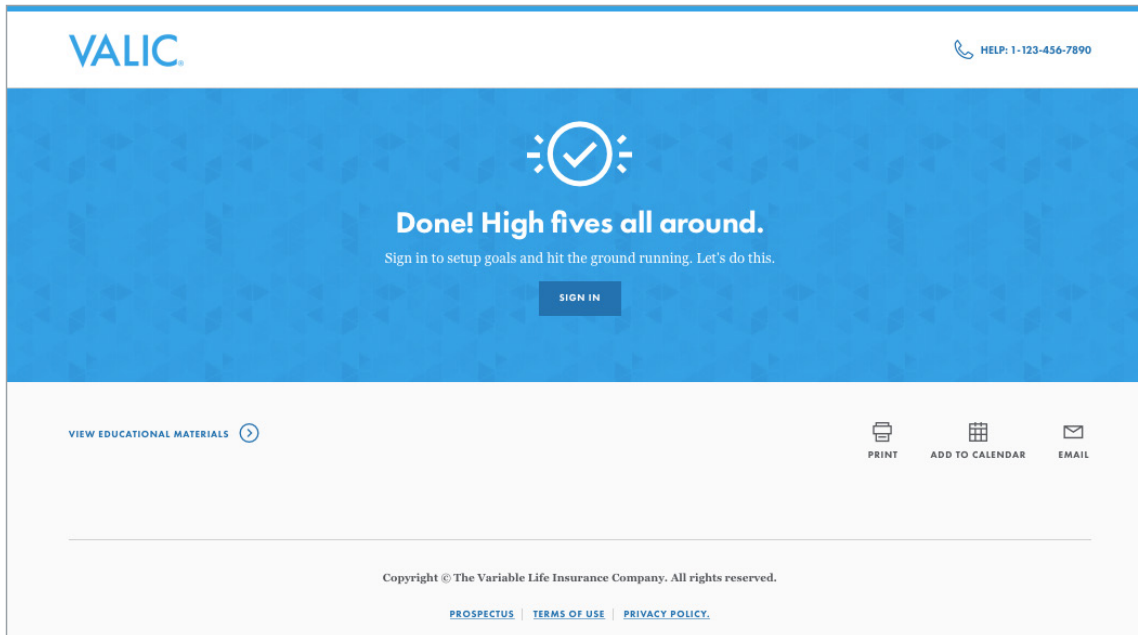
- Be at least 8 characters long
- Contain at least one numeric digit (0-9) and at least one alpha character (A-Z or a-z)
- Case sensitive
- Cannot be the same as username

- Select from the dropdown menu for each of the questions and answer accordingly

4. You will then be prompted to create a username, password and select security questions to create your online account. Once complete, click 'Continue.'

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Step 5:



5. And you're done! You can choose to sign in using your newly registered account to check your savings, view education content, get a FutureFIT calculation and more!

Step 6:



6. Now that your account is registered, you need to sign in with the username and password you created.

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Step 7:

VALIC

ABOUT VALICFINANCIAL EDUCATIONCONTACT VALIC

Sign Out

Additional Security Verification

Welcome, JOHN SMITH

For security purposes, we'd like to verify your identity with a couple of questions. Or, you can enter a one-time code.

Security Question 1: *

WHAT WAS THE LAST TRANSACTION DONE?

☐ Contribution Change

☐ Change Allocations

☐ Request Cash Distribution

☐ Rebalance Assets

☐ Change Allocation Model

Forgot your answer? Call 1-800-448-2542 (TDD/TYY 1-800-248-2542) for assistance.

Security Question 2: *

WHEN DID YOU FIRST TAKE YOUR LOAN OUT?

☐ 01/07/2016

☐ 02/04/2016

☐ 02/18/2016

☐ 02/11/2016

☐ NONE

OR

ENTER ONE-TIME CODE *

[REQUEST A CODE](#)

CONTINUE

7. Depending on your account, you may need to answer some security questions or enter an access code (sent via postal mail). If you cannot find your code, simply click '[Request a code](#)' and we will email one to you. Feel free to call a Customer Service Representative at 1-800-448-2542 (TDD/TYY 1-800-248-2542).

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Step 8:

WELCOME TO VALIC > SERVICE AGREEMENT

Service agreement

Please read these notices then select AGREE or DISAGREE [below](#).

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☐ I AGREE to these terms
☐ I DISAGREE to these terms

CONTINUE

8. To complete your registration, you need to read and agree to the Terms of Use service agreement. Once you click 'Continue' you will be sent into your workspace, where you can review your account information, make transactions and more.

Your Future is Calling. Meet It with Confidence.

CLICK VALIC.com CALL 1-800-448-2542 VISIT your financial advisor

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