



ONLINE CLAIM FILING

AFLAC GROUP - CLAIM FILING INSTRUCTIONS

Need a claim to file? Don't delay. File claims & access other forms online.
No certificate or policy number? No problem. Access coverage using your SSN.

1

NAVIGATE

Visit the Aflac Group
website at:



2

SELECT & FOLLOW

Click the claim you'd like to
file -- indicating how you'd
like to file. Follow claim
completion instructions

3

SUBMIT

Submit your claim
electronically to get your
Aflac Group Insurance
claim in progress

<https://www.aflacgroupinsurance.com/customer-service/file-a-claim.aspx>



PREFER EMAIL SUBMISSION?

EMAIL - COMPLETED CLAIM FORMS
groupclaimfiling@aflac.com