# Anthem 🗗 🕅

# Your Summary of Benefits Hoosier School of Benefit Trust – Enhanced Plan Anthem Blue Cross and Blue Shield Dental Complete

# WELCOME TO YOUR DENTAL PLAN!

This benefit summary outlines how your dental plan works and provides you with a quick reference of your dental plan benefits. For complete coverage details, please refer to your certificate of coverage.

# Dental coverage you can count on

Your Anthem Blue Cross and Blue Shield (Anthem) dental plan lets you visit any licensed dentist or specialist you want – with costs that are normally lower when you choose one within our large network.

# Savings beyond your dental plan benefits – you get more for your money.

You pay our negotiated rate for covered services from in-network dentists even if you exceed your annual benefit maximum.

YOUR DENTAL PLAN AT A GLANCE	In-Network	Out-of-Network	
<ul> <li>Annual Benefit Maximum – (Calendar Year)</li> <li>Per insured person</li> <li>Diagnostic &amp; Preventive Services are applied to the Annual Benefit Maximum</li> </ul>	\$2,500	\$2,500	
Annual Maximum Carryover	No	No	
Orthodontic Lifetime Benefit Maximum     Per eligible insured child	\$1,500	\$1,500	
<ul> <li>Annual Deductible – (Calendar Year)</li> <li>Per insured person</li> <li>Family maximum</li> </ul>	\$50 3x single member deductible	\$50 3x single member deductible	
Deductible Waived for Diagnostic/Preventive Services	Yes	Yes	
Out-of-Network Reimbursement	90th percentile		

Dental Services	In-Network Anthem Pays:	Out-of-Network Anthem Pays:	Waiting Period
Diagnostic and Preventive Services <ul> <li>Periodic oral exam</li> <li>Teeth cleaning (prophylaxis)</li> <li>Bitewing X-rays (twice in 12 mos. for all ages)</li> <li>Periapical X-rays</li> </ul>	100% coinsurance	100% coinsurance	No waiting period
Basic Services         • Amalgam (silver-colored) filling         • Front composite (tooth colored) filling         • Back composite (tooth colored) filling, covered as composite         • Simple extractions	80% coinsurance	80% coinsurance	No waiting period
Endodontics     Root canal	80% coinsurance	80% coinsurance	No waiting period
Periodontics     Scaling and root planing	80% coinsurance	80% coinsurance	No waiting period
Oral Surgery <ul> <li>Surgical extractions</li> </ul>	80% coinsurance	80% coinsurance	No waiting period
Major Services • Crowns	50% coinsurance	50% coinsurance	No waiting period
Prosthodontics <ul> <li>Dentures</li> <li>Bridges</li> <li>Dental implants (covered)</li> </ul>	50% coinsurance	50% coinsurance	No waiting period
Prosthetic Repairs/Adjustments	50% coinsurance	50% coinsurance	No waiting period
Orthodontic Services <ul> <li>Dependent children only*</li> </ul>	50% coinsurance	50% coinsurance	No waiting period

This is not a contract; it is a partial listing of benefits and services. All covered services are subject to the conditions, limitations, exclusions, terms and provisions of your certificate of coverage. In the event of a discrepancy between the information in this summary and the certificate of coverage, the certificate will prevail.

\*Child orthodontic coverage begins at age eight and runs through age 18. This means that the child must have been banded between the ages of eight and 19 in order to receive coverage. If children are dependents until age 19, they can continue to receive coverage, but they must have been banded before age 19.



## Emergency dental treatment for the international traveler

As an Anthem dental member, you and your eligible, covered dependents automatically have access to the International Emergency Dental Program.\* With this program, you may receive emergency dental care from our listing of credentialed dentists while traveling or working nearly anywhere in the world.

\* The International Emergency Dental Program is managed by an independent company offering dental-management services to Anthem. To learn more about the program, please visit the International Emergency Dental Web site at <a href="http://www.decare.com/internationalDentalProgram.do">www.decare.com/internationalDentalProgram.do</a>.

#### Finding a dentist is easy.

- To select a dentist by name or location, do one of the following:
- · Go to anthem.com or the website listed on the back of your ID card.
- · Call Anthem dental customer service at the toll-free number listed on the back of your ID card.

# TO CONTACT US:

Call	Write	Email	
Refer to the toll-free number indicated on the back of your plan ID card to speak with a U.Sbased customer service representative during normal business hours. Calling after hours? We may still be able to assist you with our interactive voice-response system.	Refer to the back of your plan ID card for the address.	Go to anthem.com or the website listed on the back of your ID card.	
Limitations & Exclusions			
Limitations – Below is a partial listing of dental plan limitations when these services are covered under your plan. Please see your certificate of coverage for a full list. <u>Diagnostic and Preventive Services</u> Oral evaluations (exam) – Limited to two per Calendar Year Teeth cleaning (prophylaxis) – Limited to two per Calendar Year Periapical X-rays, single film – Limited to four films per 12-month period	<ul> <li>**Waiting periods for endodontic, periodontic and oral surgery services may differ from other Basic Services or Major Services under the same dental plan. There may be a waiting period of up to 24 months for replacement of congenitally missing teeth or teeth extracted prior to coverage under this plan.</li> <li>ADDITIONAL LIMITATION FOR ORTHODONTIC SERVICES – <i>if Orthodontia is included as a benefit of your dental plan</i></li> <li>Orthodontia Limited to one course of treatment per member per lifetime</li> </ul>		
Complete series X-rays – (panoramic or full-mouth) Limited to once every 36 months Topical fluoride application – Limited to once every 12 months for members through age 18 Sealants – Limited to first and second molars once every 24 months per tooth for members through age 15; sealants may be covered under Diagnostic and Preventive or	Exclusions – Below is a partial listing of noncovered services under your dental plan. Please see your certificate of coverage for a full list. Services provided before or after the term of this coverage – Services received before your effective date or after your coverage ends, unless otherwise specified in the		
Basic Services. Basic and/or Major Services** Fillings – Limited to once per surface per tooth in any 24 months Space Maintainers – Limited to extracted primary posterior teeth once per lifetime per tooth for members through age 16; space maintainers may be covered under Diagnostic and Preventive or Basic Services. Crowns – Limited to once per tooth in a seven-year period Fixed or removable prosthodontics – dentures, partials, bridges, tooth implants Covered once in any seven-year period; benefits are provided for the replacement of an	<ul> <li>dental plan certificate</li> <li>Orthodontics (unless included as part of your dental plan benefits) – Orthodontic braces, appliances and all related services</li> <li>Cosmetic dentistry – Services provided by dentists solely for the purpose of improving the appearance of the tooth when tooth structure and function are satisfactory and no pathologic conditions (cavities) exist</li> <li>Drugs and medications – Intravenous conscious sedation, IV sedation and general anesthesia when performed with nonsurgical dental care</li> <li>Analgesia, analgesic agents, anxiolysis nitrous oxide, therapeutic drug injections, medicines or drugs for nonsurgical or surgical dental care except that intravenous conscious sedation is eligible as a separate benefit when performed in conjunction with complex surgical services.</li> <li>Extractions – Surgical removal of third molars (wisdom teeth) that do not exhibit symptoms or impact the oral health of the member</li> </ul>		
existing bridge, denture or partial for members age 16 or older if the appliance is seven years old or older and cannot be made serviceable. <b>Root canal therapy</b> – Limited to once per lifetime per tooth; coverage is for permanent teeth only. <b>Periodontal surgery</b> – Limited to one complex service per single tooth or quadrant in any 36 months, and only if the pocket depth of the tooth is five millimeters or greater <b>Periodontal scaling and root planing</b> – Limited to once per quadrant in 36 months, when the tooth pocket has a depth of four millimeters or greater <b>Brush biopsy</b> – (Covered)			

The in-network dental providers mentioned in this communication are independently contracted providers who exercise independent professional judgment. They are not agents or employees of Anthem.

Anthem Blue Cross and Blue Shield is the trade name of: In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Ohio: Community Insurance Company. In Wisconsin: Blue Cross Blue Shield of Wisconsin ("BCBSWI") underwrites or administers PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by Compcare Health Services Insurance Corporation ("Compcare") or Wisconsin Collaborative Insurance Company ("WCIC"); Compcare underwrites or administers HMO or POS policies; WCIC underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross and Blue Shield Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross and Blue Shield names and symbols are the registered marks of the Blue Cross and Blue Shield Association.



# **Choice of dentists**

While your dental plan lets you choose any dentist, you may end up paying more for a service if you visit an out-of-network dentist.

# Here's why...

In-network dentists have agreed to payment rates for various services and cannot charge you more. On the other hand, out-of-network dentists don't have a contract with us and are able to bill you for the difference between the total amount we allow to be paid for a service – called the "maximum allowed amount" – and the amount they usually charge for a service. When they bill you for this difference, it's called "balance billing."

# How Anthem dental decides on maximum allowed amounts

Anthem develops an out-of-network dental fee schedule/rate to determine the maximum allowed amount for services provided by an out-of-network dentist. This schedule may be changed or updated based on such things as reimbursement amounts accepted by dentists contracted with our dental plans, or other industry cost and usage data.

# Here's an example of higher costs for out-of-network dental services

This is an example only. Your experience may be different, depending on your insurance plan, the services you receive and the dentist who provides the services.

Say Ted's dental plan allows him 50% coinsurance for either in- or out-of-network services... Ted chooses to get a crown from an out-of-network dentist who charges \$1,200 for the service and bills Anthem for that amount. If Anthem's maximum allowed cost for this dental service is \$800, this means there will be a \$400 difference. The out-of-network dentist can "balance bill" Ted for that amount.

Ted will also need to pay \$400 coinsurance. Therefore, the total he will pay the out-of-network dentist is \$800. Here's the math:

- Dentist's charge: \$1,200
- Anthem's maximum allowed cost: \$800
- Anthem pays 50%: \$400
- Ted pays 50% (coinsurance): \$400
- Balance Ted owes the provider: \$1,200 \$800 = \$400
- Ted's total cost: \$400 coinsurance + \$400 provider balance = \$800

In the example, if Ted had gone to an in-network dentist, his cost would be only \$400 for the coinsurance because he would not have been "balance billed" the \$400 difference.

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